



## CASE STUDY AN ERP SYSTEM TO SUPPORT LES SERVICES DE REMPLACEMENT'S WORK

*Discover how TBSCG rolled-out an enterprise resource planning system (ERP) for Service de Remplacement France, replacing the firm's existing software. The chosen product was OpenERP, an open source solution.*

### THE CHALLENGES

Les Services de Remplacement is an Employers' Alliance that is managed by volunteer farmers. Its mission is to provide members with relief farmhands and workers.

Over twenty years ago the association that heads-up the various local alliances, Service de Remplacement France, had an administrative software package developed to help manage local needs.

Then in late 2012, SR France decided to adopt a proactive e-administration deployment policy.

As the existing tool was unable to cope with the needs of modernization, SR France called upon TBSCG to recommend and implement a durable integrated management system in order to:

- Centralize and make the best possible use of information from the various Services de Remplacement alliances;
- Roll-out e-administration;
- Organize and federate the entire network around a single shared solution.



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## A FUTURE-PROOF INTEGRATED MANAGEMENT TOOL

Drawing on our extensive experience in ERP and in integrating Internet and intranet solutions, we recommended the use of the open source platform OpenERP.

OpenERP is an exhaustive suite of business applications. Amongst other things, it can be used to manage relief workers, subscriptions, projects, human resources, invoicing, payroll and accounting.

With the help of certain OpenERP instances, we were able to model Les Services de Remplacement's very own hierarchical structure.

Access to information is restricted, with each user only being granted access to the data relating to the specific

organisation to which he or she belongs.

All interaction with OpenERP is via a simple web browser.

All queries are totally secure and TBSCG has implemented a solid IT architecture. The firm is also responsible for maintenance (server redundancy, separation of database, application and authentication servers, backups, etc.).

Finally, we produced a short video clip to accompany the launch and promote this new tool to the network.



**OpenERP**  
OPEN SOURCE BUSINESS APPLICATIONS

## THE RESULTS

When the project was launched, over 50 associations had already subscribed to use the tool. Today, that number continues to rise. Thanks to this full web enterprise resource planning tool, wage slips and schedules created in MS Excel and employment contracts typed up in MS Word are now a thing of the past, as is the need to have multiple licenses for each workstation.

An «innovative» tool offering:

- An intuitive interface,
- Tiered information stored in a shared database,
- Enhanced features (information sharing, geolocation, SMS alerts, etc.).



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